
EUREKA WARRANTY

ONE-YEAR WARRANTY

At Eureka Cold Water Spas, your delight and satisfaction with your cold water tub is our highest priority. If there is an aspect of your tub that does not live up to our promise, we will work with you to make it right.

This product is warranted to the original owner, subject to proof of purchase:

Eureka Cold Water Spas Incorporated (“Eureka”) warrants the components and materials in your cold immersion tub (the “appliance”) to be free from manufacturing and material defects for a period of one year from date of delivery. During this period, if any of the components manufactured or supplied by Eureka in the appliance are found to be defective in materials or workmanship, Eureka will, at its option, replace or repair the defective components at no charge to the original owner. Eureka will also pay for reasonable labor cost incurred in replacing or repairing such components for a period of one year from date of purchase. Any products presented for warranty repair must be accompanied by a dated proof of purchase.

This Warranty will be void if the appliance is not installed by a qualified installer in accordance with installation instructions. The Warranty will also be void if the appliance is not operated and maintained according to the operating instructions supplied with the appliance, and does not extend to damage due to accident, neglect, misuse, abuse, alterations, negligence of others, including the installation thereof by unqualified installers; incidental or consequential damage. All service work must be performed by a qualified service technician.

This warranty is expressly in lieu of other warranties, express or implied, including the warranty of merchantability or fitness for purpose and of all other obligations or liabilities. Eureka does not assume any other obligations or liabilities in connection with sale or use of the appliance. In provinces or states that do not allow limitations on how long an implied warranty lasts, or do not allow exclusion of indirect damage, those limitations of exclusions may not apply to you. You may also have additional rights not covered in this Warranty. Eureka reserves the right to investigate any and all the claims against this Warranty and decide upon method of settlement. For information about this warranty contact:

Eureka Cold Water Spas Incorporated